



Company Profile





Our Story

Our story began in 2001 with big dreams and ambitions of growing alongside our clients, who have become our partners in success. Our goal was not only to build a business but also to establish long-lasting relationships with our customers, providing them with a comprehensive range of services that meet their business requirements.

After 22 years, ABS Courier is now a one-stop service provider, offering customized solutions such as last-mile delivery, warehouse and fulfillment, cross-border solutions, reverse logistics management, mail room management, and more.

We are proud to have the largest network in Egypt with over 34 branches, making us the preferred choice for strategic e-commerce partnerships. Through our strategic partnerships, we have also established a direct international presence in over 12 countries, with complete access globally.





Vision

Our Vision is to become the leading Egyptian logistics provider, offering customized solutions and establishing a global presence.

Mission

Deliver high-quality service through skilled and trained staff to ensure customer satisfaction and foster business growth.

Values

- Respect: Treating everyone with courtesy.
- Teamwork: Together, we can achieve more.
- Quality: Having the right people with the necessary experience.
- Passion: A driving force for success.
- Improvement: Striving to enhance every day.



Welcome to our logistics company, where logistics is not just a business, but our passion and expertise. Our dedicated team of professionals is the backbone of our success, and their unwavering commitment to excellence is what sets us apart in the industry.

I am proud to lead a team of exceptional individuals who are dedicated to providing top-notch logistics solutions to our valued clients. We look forward to serving you with utmost dedication, professionalism, and integrity. Together, let's embark on a journey of success and make a positive impact in the world of logistics.

Thank you,
[Mohamed Al-Demerdash] Chairman, [ABS express Courier]

At ABS, we prioritize providing excellent customer service. Our dedication to ensuring customer satisfaction is at the forefront of everything we do. We strive to go above and beyond to meet and exceed the expectations of our customers, consistently delivering exceptional service that sets us apart in the industry.

We recognize the importance of keeping our customers and key stakeholders informed and engaged. Transparent communication is crucial in building trust and maintaining strong relationships. Listening thoughtfully and seeking solutions that align with our mission is a key aspect of our approach.

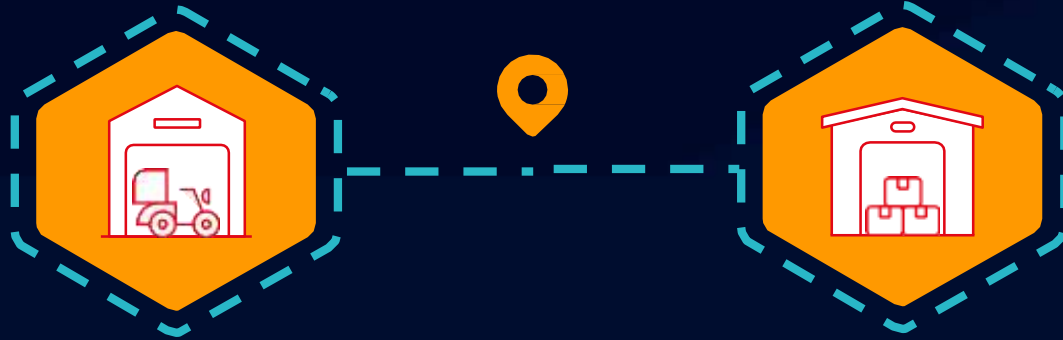
We understand that maximizing our effectiveness requires us to be open-minded, adaptable, and responsive to the evolving needs of our industry and the market.

Thank you,
[Shadi Louis] CEO, [ABS express Courier]





Our Facilities



34

HUBS

2

SORTING FACILITIES





Our Fleet



700

Courier



65

Vehicle





Our Services



Forward Delivery



Exchange and Return



Sign and Collect



Cash Collection.



ABS offers multiple delivery options.



Door To Door



Door To Counter



Counter To Counter



E-Commerce -
Personal Delivery



Bulk Mail
Management



Inter-Branch



Fulfillment



International Express & Freight
& Customer Clearance





ABS Operating Cycle



**Request
pickup**



**Off to sorting
facility**



**Send to the
assigned hub**



**Get your
orders ready**



**Out for
Delivery**

ABS Success Partners





ABS Key Milestones

Year	2021	2022	2023
Delivered Packages	4,576,552	5,224,572	11,969,673



ABS hit a 97% success rate in the Banking sector & 88% in COD.

We're Customer-Centric



**Full Onboarding
Process**



**Dedicated
Account Managers**



**12 hours Live
Customer Support**



Caring about our environment

ABS is an environmentally friendly last-mile courier company that exclusively uses biodegradable bags and has replaced all vehicles with electric ones.

Corporate Social Responsibility in ABS

ABS demonstrates its commitment to social responsibility and ethical business practices by creating a supportive and enriching work environment for its employees.

- Improving labor policies.
- Volunteering in the community.
- job opportunities during COVID-19.
- logistics services for charities.
- jobs for adults with special needs.





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Unlimited Solutions
ABS
Express Courier